

Park Glen Neighborhood Association

Minutes of February 18, 2019 Board Meeting

Approved
at the
3/19/19
Board
Meeting

Roll Call - Russell called the meeting to order at 7:00 p.m. The following Board members were present: Russell Zwerg, Stephen Whiteland, Kelly Wingo, and Tom Kaul.

Consideration of January 21, 2019 Board Meeting Minutes - **Russell moved to accept the proposed minutes as written with the striking of this sentence: "Minutes are not yet available"** (in fact, the minutes of both the October and December meetings were considered and accepted at the January meeting). Kelly seconded. None opposed. Motion passed.

Announcement of Board Actions since Last Meeting - None.

President's Report

- Phase III Sidewalk and Tree Root Mitigation Project - Russell reviewed a report from Daniel Guido. The Project is about 56% completed with phases 1,2,3, and 4 of 8 being complete.
- Performance Review Meeting With NMI - Russell met with NMI today and reports that a very constructive meeting was had.
- Timetable for Setting the 2019 Scholarship Program - We expect the program to be set in March and April, with details posted on our website on or near May 1. Russell has posted more information on the website and will continue to update as we move forward.
- Plans for Attorney Search - Russell plans to look at 2-3 additional law firms, as he has grown to feel our current firm is unresponsive and a bit more expensive than it should be.

Vice-President's Report

- Playground Renovations - Stephen reports that Playground Nos. 2, 5 and 6 are going to be replaced by the City. Stephen reviewed the options that have been given to us by the City. They are also going to replace park benches and possibly install water fountains. The City will also send us options for benches to be added, etc., as well. The City is currently waiting for us to report back to them with which playscapes we select. With regard to which option(s) we

prefer, discussion was had as to how to go about getting input from our neighborhood.

Other Board Member Reports/Comments - None

Neighborhood Police Officer Derrick Simpson - Reports of Gunshots in the Neighborhood, General Neighborhood Issues, Questions and Answers - Officer Simpson gave us a report and answered questions. Thank you to Officer Simpson.

Community Manager's Report - NMI reported on the following:

- Neighborhood Updates/Status Report
- Monthly Financial Report-January

Treasurer's Report - Russell reviewed the following for Everyone

- Accounts Receivable Reports and Reports on Properties Referred to Attorney for Collections and Enforcement of Deed Restriction Violations
- Report on Benevolence Fund

Events / Activities

- Plans for Eggstravaganza-April 13 - Kristy and Russell are going to co-ordinate the event. A homeowner has volunteered to sign up exhibits.
- PID6 garage sales are scheduled for April 26-28
- The shredding event is scheduled for May 5, between 9a.m.-11a.m.
- Event Schedule for Remainder of 2019 - Russell reviewed the following: Pool/Movie Nights/3 of them; Additional PID6 Garage Sales; Independence Day Celebration; Turkey Trot; and, Holiday in the Park.

Business and Motions

- **Russell moved to appoint Suzanne Lebet to be Hospitality Chairperson and authorize the expenditure of up to \$1,000 in presentation/gift items for new homeowners, to cost no more than \$5.00 per homeowner.** Stephen seconded. None opposed. Motion passed.

Member Comments - None

Adjourn - Russell adjourned the meeting at 8:31 p.m. Next Board Meeting is scheduled for March 18, 2019.

PLAYGROUND OPTION #1



PLAYGROUND OPTION #1



PLAYGROUND OPTION #1



PLAYGROUND OPTION #2



PLAYGROUND OPTION #2



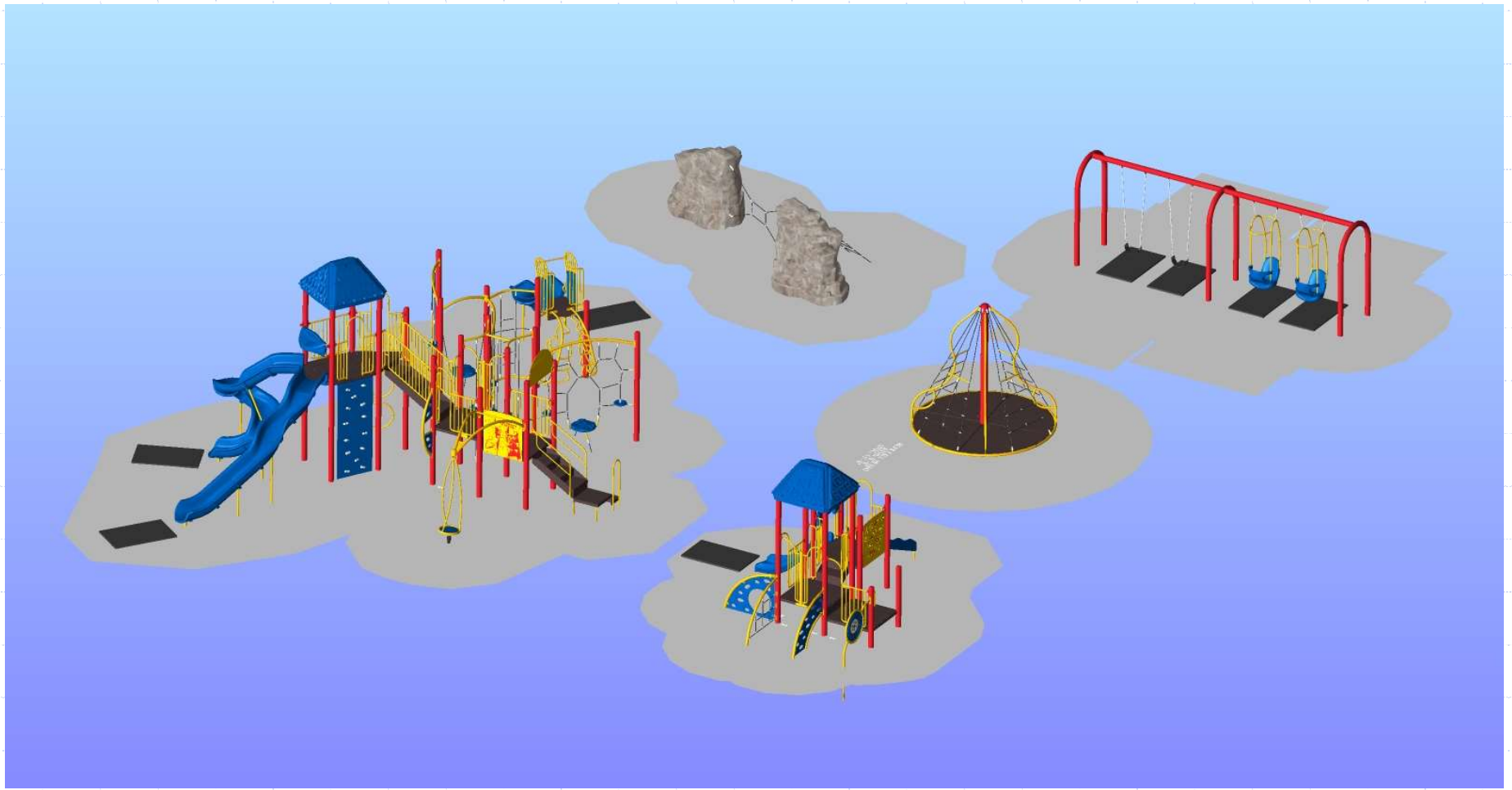
PLAYGROUND OPTION #2



PLAYGROUND OPTION #3



PLAYGROUND OPTION #3



PLAYGROUND OPTION #3



COLOR SELECTION



PRIMARY COLORS

NATURAL COLORS



Key Points from Neighborhood Police Officer Derrick Simpson

- We invited Officer Simpson to talk at tonight's meeting about the community in general and specifically about reports of gunshots. Over the past few months there have been a number of posts on social media (Facebook and NextDoor) about possible gunshots in and around Park Glen. Of course, we don't know if they were actually gunshots or how close they were to Park Glen.
- Officer Simpson said that he pulled gunshot reports from January 1 through today. There were three "shots fired" calls in Park Glen, with two on the same day: one at Timken Trail / Keechi Creek Court and one at Paloverde. That was on January 22 at 7:40. When the police get a "shots fired" call, they drive the area and look for someone needing help or trying to get the officers' attention. Six officers went out on that report and didn't find anything. The other report was on January 2, a guy said he heard one gunshot and found a dove in his backyard. Officers got there; the dove was gone; the man said he figured maybe his cat may have taken it. The officers found no gun casings.
- Officer Simpson reported that the recent incident at the Dairy Queen (Beach Street just north of North Tarrant Parkway) was a drug deal gone bad. Three guys were on Snapchat trying to sell drugs. The shooting actually happened in another neighborhood (Trace Ridge by the swimming pool), and one of the victims was able to drive to the Dairy Queen because an ambulance stages there.
- Take with a grain of salt anything you read on social media. Some of it is good, but a lot of it is bad information. If you don't hear it from the police, it's probably not true. The police do not post on social media or respond to social media posts.
- Anytime you think you hear gunshots, call 911 and report it, so the police can track it and get out and try to find out if anything is going on. A lot of times it is fireworks. A number of different reports can lead to a greater focus on an area and potentially finding something.
- Officer Simpson said that stats show that violent crime went down 9% year to year with an increasing population. Regarding non-violent crime, bad people don't steal stuff in their own neighborhoods; they come up here because that's where they'll get better stuff. Crime will come this way because people here live a little better. Of the 6 car break-ins so far this year, 4 were unlocked cars. This is not Mayberry; it's 2019; you have to lock your vehicles.
- Officer Simpson said about parking: the city owns the street and the curb; as long as a vehicle is within 18 inches from the curb, facing the right direction and legally registered, they can park there. Any resident can contact the police about problems; illegally-parked vehicles will get tickets. They take care of vehicles parked in across a sidewalk (in a driveway), too.
- Code Compliance rather than the police address problem vehicles (e.g. immovable, inoperable) on properties. Call 817-392-1234, and they will direct the call to the right department for your call.
- Officer Simpson's e-mail address (Derrick.Simpson@FortWorthTexas.gov) is on the ParkGlen.org website, along with other city contacts.

Park Glen Neighborhood Association

MANAGEMENT REPORT THROUGH 2/15/19

ACC APPLICATIONS:

14 ACC applications have been received from owners since the January board meeting.

- 12 applications were approved for:
 - 2 exterior painting
 - 2 fence installation
 - 1 gutter installation
 - 2 storm door installations
 - 1 repaint front door
 - 3 roof replacements
 - 1 shed installation
- 1 application was denied:
 - shed
- 1 applications pending
 - enclosed patio addition.

COMPLIANCE SUMMARY:

445 Open Violations:

- 3 Architectural
- 9 Basketball Hoops on Curb
- 18 Fence Repair Needed
- 34 Holiday Lighting/Decorations
- 7 Paint/Restain
- 5 Garage Door Repair/Paint
- 12 Bulk items at curb
- 9 Unauthorized Signs (commercial business signs)
- 16 Storage
- 20 Landscaping (mow, weeds in beds, trim shrubs, trees, etc)
- 7 sod needed
- 3 tree in landscape ring
- 3 Landscaper border/ring needs repair
- 17 tree stumps
- 265 trash cans (majority are not at curb but in front of garage doors, side of home)
- 1 inoperable vehicle
- 6 trailers
- 1 RV
- Unsightly appearance (cords hanging, mud on sidewalk, etc)

92 Monitored Violations:

- 6 Architectural
- 43 sod needed
- 1 basketball goal
- 9 Trash cans
- 8 fence repair
- 7 tree stumps
- 11 landscaping
- 3 Paint
- 4 Unightly appearance (burned house, cords hanging, etc)

ACCOUNTING:

Community Funds:

As of 1/31/19, the following Association fund balances are outlined below:

\$162,874.46 in Community Association Bank (Mutual of Omaha) Operating
\$ 86,777.76 in Community Association Bank (Mutual of Omaha) Money Market
\$151,000.12 in Texas Capital Bank Operating
\$247,887.35 in Alliance Bank 14 month CD
\$124,663.18 in ICS Operating Money Market
\$ 25.01 in AAB Reserve Money Market

Accounts Receivable:

As of 1/31/19, below is a summary of AR:

Assessments: \$ 32,705.59
Attorney Fees: \$ 44,510.59
Due Mgmt Co: \$ 234.00
Admin Fees: \$ 26,407.90
Work Order: \$ 81.19
Violation Fines: \$ 5,5845.44
Returned Item: \$ 93.38
Late Fees: \$ 34,622.39
Accrd Interest: \$ 10,327.03
Total: \$154,827.51

Collections:

As of 7/16/18, below is a summary of legal and non-legal collections:

Legal:

5 Combo – Collections/Deed Restrictions
14 Judicial Foreclosure
12 Pre Litigation
3 Payment Plans (2 paid)
3 Post Judgement
3 Bankruptcy

Non-Legal:

17 accounts were processed for pre-referral letters on 2/6/19

Park Glen Neighborhood Association, Inc.
Balance Sheet
1/31/2019

	Operating	Reserves	Total
Assets			
<u>Current Assets</u>			
1000 - CAB Operating Checking *4480	\$162,874.46		\$162,874.46
1001 - CAB Operating Money Mkt *9421	\$86,777.76		\$86,777.76
1002 - TCB Reserve Money Mkt *2228		\$151,000.12	\$151,000.12
1003 - Alliance 14 mo. Reserve CD *6016 8/13/19		\$247,887.35	\$247,887.35
1004 - ICS Reserve MM Alliance *845		\$124,663.18	\$124,663.18
1100 - AAB Reserve Money Mkt *2358		\$25.01	\$25.01
1600 - Accounts Receivable	\$154,827.51		\$154,827.51
1605 - Allowance for Doubtful Accts	(\$117,509.14)		(\$117,509.14)
<u>Total Current Assets</u>	<u>\$286,970.59</u>	<u>\$523,575.66</u>	<u>\$810,546.25</u>
Assets Total	\$286,970.59	\$523,575.66	\$810,546.25
Liabilities & Equity			
<u>Current Liabilities</u>			
2003 - Due to Mgmt. Co.--Trf Fees	\$360.00		\$360.00
2003-99 - Due to NMI--Collect Ltr/Pmt Plans/Admin	\$7,805.00		\$7,805.00
2050 - Prepaid Owners Assessments	\$10,645.22		\$10,645.22
<u>Total Current Liabilities</u>	<u>\$18,810.22</u>		<u>\$18,810.22</u>
<u>Reserves</u>			
3300 - General Reserves		\$573,164.08	\$573,164.08
<u>Total Reserves</u>		<u>\$573,164.08</u>	<u>\$573,164.08</u>
Retained Earnings	\$84,137.69	\$2.00	\$84,139.69
Net Income	\$184,022.68	(\$49,590.42)	\$134,432.26
Liabilities and Equity Total	\$286,970.59	\$523,575.66	\$810,546.25

Park Glen Neighborhood Association, Inc.
Budget Comparison Report - Operating
1/1/2019 - 1/31/2019

	1/1/2019 - 1/31/2019			10/1/2018 - 1/31/2019			Annual Budget
	Actual	Budget	Variance	Actual	Budget	Variance	
Income							
<u>Homeowner-Related Income</u>							
4100 - Assessments	\$0.00	\$0.00	\$0.00	\$218,922.00	\$218,922.00	\$0.00	\$218,922.00
4200 - Late Fee	\$107.12	\$0.00	\$107.12	\$25.00	\$0.00	\$25.00	\$0.00
4550 - Interest on Assessments (Delinquent)	\$364.52	\$400.00	(\$35.48)	\$1,992.15	\$2,700.00	(\$707.85)	\$3,800.00
<u>Total Homeowner-Related Income</u>	\$471.64	\$400.00	\$71.64	\$220,939.15	\$221,622.00	(\$682.85)	\$222,722.00
<u>Other Income</u>							
4500 - Interest Income	\$37.10	\$500.00	(\$462.90)	\$180.43	\$2,000.00	(\$1,819.57)	\$6,000.00
4603 - Social Event Income	\$350.00	\$0.00	\$350.00	\$24,350.00	\$23,000.00	\$1,350.00	\$24,000.00
4900 - Insurance Settlements (also see 5257)	\$2,361.00	\$0.00	\$2,361.00	\$2,861.00	\$0.00	\$2,861.00	\$0.00
<u>Total Other Income</u>	\$2,748.10	\$500.00	\$2,248.10	\$27,391.43	\$25,000.00	\$2,391.43	\$30,000.00
Total Income	\$3,219.74	\$900.00	\$2,319.74	\$248,330.58	\$246,622.00	\$1,708.58	\$252,722.00
Expense							
<u>General & Administrative</u>							
5104 - Administrative	\$0.00	\$100.00	\$100.00	\$5,587.97	\$400.00	(\$5,187.97)	\$1,216.00
5105 - Postage	\$27.11	\$100.00	\$72.89	\$500.67	\$400.00	(\$100.67)	\$4,208.00
5107 - Social Committee/Community Events	\$1,672.24	\$500.00	(\$1,172.24)	\$12,979.08	\$13,900.00	\$920.92	\$22,600.00
5107-02 - Community Programs	\$709.46	\$50.00	(\$659.46)	\$709.46	\$850.00	\$140.54	\$1,800.00
5112 - Committee Expense	\$247.40	\$25.00	(\$222.40)	\$247.40	\$375.00	\$127.60	\$575.00
5113 - Professional Management	\$6,675.00	\$6,675.00	\$0.00	\$26,700.00	\$26,700.00	\$0.00	\$81,168.00
5114 - Storage	\$124.00	\$132.00	\$8.00	\$736.00	\$528.00	(\$208.00)	\$1,584.00
5115 - Website/Portal	\$29.75	\$6.00	(\$23.75)	\$29.75	\$24.00	(\$5.75)	\$72.00
5116 - Association Meetings	\$0.00	\$80.00	\$80.00	\$0.00	\$240.00	\$240.00	\$960.00
5117 - Licenses, Permits & Fees	\$0.00	\$15.00	\$15.00	\$50.26	\$60.00	\$9.74	\$180.00
5118 - Hospitality	\$0.00	\$100.00	\$100.00	\$0.00	\$2,300.00	\$2,300.00	\$3,000.00
5120 - Copies	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,000.00
5176 - Legal Fees	\$240.00	\$600.00	\$360.00	\$960.00	\$2,400.00	\$1,440.00	\$7,200.00
5180 - Other Professional	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,000.00
5181 - Audit & Accounting	\$0.00	\$0.00	\$0.00	\$425.00	\$2,400.00	\$1,975.00	\$2,400.00
5184 - Scholarships/Charity	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$12,500.00
5190 - Bad Debt Expense	\$0.00	\$500.00	\$500.00	\$0.00	\$1,000.00	\$1,000.00	\$5,000.00
<u>Total General & Administrative</u>	\$9,724.96	\$8,883.00	(\$841.96)	\$48,925.59	\$51,577.00	\$2,651.41	\$151,463.00
<u>Infrastructure & Maintenance</u>							
5470 - Community Maintenance & Repairs	(\$4,058.69)	\$1,800.00	\$5,858.69	\$91.31	\$7,200.00	\$7,108.69	\$21,600.00
<u>Total Infrastructure & Maintenance</u>	(\$4,058.69)	\$1,800.00	\$5,858.69	\$91.31	\$7,200.00	\$7,108.69	\$21,600.00
<u>Insurance</u>							
5250-01 - Insurance	\$0.00	\$0.00	\$0.00	\$8,456.00	\$8,400.00	(\$56.00)	\$17,400.00
5257 - Insurance Deductible/Claim (see also 4900)	\$4,150.00	\$0.00	(\$4,150.00)	\$4,150.00	\$0.00	(\$4,150.00)	\$0.00
<u>Total Insurance</u>	\$4,150.00	\$0.00	(\$4,150.00)	\$12,606.00	\$8,400.00	(\$4,206.00)	\$17,400.00
<u>Other Expense</u>							
6000 - Reserve Contribution	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$62,259.00
<u>Total Other Expense</u>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$62,259.00

Park Glen Neighborhood Association, Inc.
Budget Comparison Report - Operating
1/1/2019 - 1/31/2019

	1/1/2019 - 1/31/2019			10/1/2018 - 1/31/2019			Annual Budget
	Actual	Budget	Variance	Actual	Budget	Variance	
<u>Taxes</u>							
5202 - Corporate Income Tax	\$2,685.00	\$0.00	(\$2,685.00)	\$2,685.00	\$0.00	(\$2,685.00)	\$0.00
<u>Total Taxes</u>	\$2,685.00	\$0.00	(\$2,685.00)	\$2,685.00	\$0.00	(\$2,685.00)	\$0.00
Total Expense	\$12,501.27	\$10,683.00	(\$1,818.27)	\$64,307.90	\$67,177.00	\$2,869.10	\$252,722.00
Operating Net Income	(\$9,281.53)	(\$9,783.00)	\$501.47	\$184,022.68	\$179,445.00	\$4,577.68	\$0.00
Net Income	(\$9,281.53)	(\$9,783.00)	\$501.47	\$184,022.68	\$179,445.00	\$4,577.68	\$0.00

Park Glen Neighborhood Association, Inc.
Budget Comparison Report - Reserves
1/1/2019 - 1/31/2019

	1/1/2019 - 1/31/2019			10/1/2018 - 1/31/2019			Annual Budget
	Actual	Budget	Variance	Actual	Budget	Variance	
Income							
<u>Other Income</u>							
4500 - Interest Income	\$814.32	\$0.00	\$814.32	\$2,503.75	\$0.00	\$2,503.75	\$0.00
<u>Total Other Income</u>	\$814.32	\$0.00	\$814.32	\$2,503.75	\$0.00	\$2,503.75	\$0.00
Total Income	\$814.32	\$0.00	\$814.32	\$2,503.75	\$0.00	\$2,503.75	\$0.00
Expense							
<u>Infrastructure & Maintenance</u>							
5478 - Sidewalk Repair & Root Mitigation	\$0.00	\$0.00	\$0.00	\$52,094.17	\$0.00	(\$52,094.17)	\$0.00
<u>Total Infrastructure & Maintenance</u>	\$0.00	\$0.00	\$0.00	\$52,094.17	\$0.00	(\$52,094.17)	\$0.00
Total Expense	\$0.00	\$0.00	\$0.00	\$52,094.17	\$0.00	(\$52,094.17)	\$0.00
Operating Net Income	\$814.32	\$0.00	\$814.32	(\$49,590.42)	\$0.00	(\$49,590.42)	\$0.00
Net Income	\$814.32	\$0.00	\$814.32	(\$49,590.42)	\$0.00	(\$49,590.42)	\$0.00

Accounts Receivable Recap	10/10/16	12/12/16	2/20/17	5/15/17	8/22/17	10/16/17	12/4/17	2/19/18	5/19/18	8/20/18	10/15/18	12/3/18	1/21/19	2/18/19	Change	vs. last yr
Number of Accounts owing \$2,000 or more	23	22	22	23	21	27	22	21	21	18	19	21	19	28	9	7
Accounts owing between \$1,000 and \$1,999	60	58	59	52	50	45	43	40	32	29	28	28	25	13	-12	-27
Accounts owing between \$500 and \$999	35	44	45	39	30	35	35	34	33	27	24	27	25	26	1	-8
Accounts owing over \$119 to \$499. Most of these now owe for this year plus some or all from last year)	118	86	56	37	22	55	41	39	26	24	76	61	47	43	-4	4
Accts owing between \$66 and \$120. Most of these were current before the last assessment	786	183	92	44	37	423	217	94	62	58	0	434	146	103	-43	9
Accounts owing less than \$66. Most of these paid their latest assessment but have some small old items or new late fees (e.g. they paid their latest assessment after late fees were billed)	26	159	61	41	24	12	47	11	9	8	11	175	123	134	11	123
Total # of Past Due Accts:	1,048	552	335	236	184	597	405	239	183	164	158	746	385	347	-38	108
% of 3,318 Homeowners:	31.6%	16.6%	10.1%	7.1%	5.5%	18.0%	12.2%	7.2%	5.5%	4.9%	4.7%	22.5%	11.6%	10.5%		
Total Past Due \$ Owed:	\$248,730	\$210,093	\$205,301	\$184,070	\$167,036	\$199,027	\$177,084	\$167,542	\$157,298	\$142,996	\$141,638	\$176,222	\$151,708	\$163,364	\$11,656	-\$4,178

Accounts Receivable Monthly Tracking

<i>2015 Bill Date Mid-Sep, Due Date 11/1</i>	<i>Total # of Past Due Accts:</i>	<i>% of 3,318 Home-owners</i>	<i>Total Past Due \$ Owed</i>	<i>2016 Bill Date Late Aug, Due Date 10/1</i>	<i>Total # of Past Due Accts:</i>	<i>% of 3,318 Home-owners</i>	<i>Total Past Due \$ Owed</i>	<i>2017 Bill Date Late Aug, Due Date 10/1</i>	<i>Total # of Past Due Accts:</i>	<i>% of 3,317 Home-owners</i>	<i>Total Past Due \$ Owed</i>	<i>2018 Bill Date Early Sep, Due Date 11/1</i>	<i>Total # of Past Due Accts</i>	<i>% of 3,317 Home-owners</i>	<i>Total Past Due \$ Owed</i>
11/20/15	910	27.4%	246,947	10/10/16	1048	31.6%	248,730	10/16/17	597	18.0%	199,027	11/30/18	746	22.5%	176,222
12/29/15	742	22.4%	231,575	12/12/16	552	16.6%	210,093	12/4/17	405	12.2%	177,084	1/21/19	385	11.6%	151,708
1/7/16	666	20.1%	222,020	1/16/17	466	14.0%	211,931	1/15/18	361	10.9%	182,867	2/18/19	347	10.5%	163,364
2/4/16	550	16.6%	209,517	2/20/17	335	10.1%	205,301	2/19/18	239	7.2%	167,542				
3/3/16	451	13.6%	202,626	3/20/17	290	8.7%	189,821	3/19/18	209	6.3%	157,253				
4/7/16	392	11.8%	198,921	4/17/17	258	7.8%	185,533	4/19/18	191	5.8%	156,408				
5/5/16	356	10.7%	194,522	5/15/17	236	7.1%	184,070	5/19/18	183	5.5%	157,298				
6/2/16	335	10.1%	193,512	6/19/17	215	6.5%	172,869	6/30/18	176	5.3%	153,646				
7/27/16	285	8.6%	188,910	7/17/17	198	6.0%	171,468	7/10/18	175	5.3%	152,404				
8/22/16	267	8.0%	188,257	8/22/17	184	5.5%	167,036	8/20/18	164	4.9%	142,996				
9/12/16	261	7.9%	186,625	9/18/17	179	5.4%	165,490	9/17/18	161	4.9%	140,085				

Summary of Escalated Accounts (Collection and/or Enforcement)

	06/19/17	07/17/17	09/18/17	10/16/17	12/04/17	02/19/18	03/19/18	04/19/18	05/19/18	07/16/18	08/20/18	09/17/18	02/18/19
Accounts in Attorney's Hands													
Bankruptcy	2	2	2	2	2	3	2	3	3	2	2	2	4
Collection	4	4	8	10	9	14	13	15	17	16	17	42	34
Collection AND Enforcement	3	3	8	8	8	9	9	11	12	10	8	7	5
Enforcement	1	1	3	4	4	4	4	5	4	5	5	5	6
In Attorney's Hands	10	10	21	24	23	30	28	34	36	33	32	56	49
Accounts in Referral Statutory Process at Management Company													
Collection	5	6	2	2	5	2	5	1		31	31	0	16
Collection AND Enforcement	5	9		3			5	2		0	0	0	0
Enforcement	1	3	1	1	4	2	2		1	0	0	0	0
In Statutory Process	11	18	3	6	9	4	12	3	1	31	31	0	16
Pre-Referral Board Letter waiting for Response													
Collection	2	0	6	9	4	3	0	13	19	0	0	0	0
Collection AND Enforcement	5	0	7	1	1	5	0	1	0	0	0	0	0
Enforcement	4	0	11	0	0	0	0	0	2	0	0	0	0
Pre-Referral Board Letter	11	0	24	10	5	8	0	14	21	0	0	0	0
Pre-Referral with Payment Plan or Potential Resolution pending													
Collection	1	2	1	3	3	3	0	0	2	7	4	6	1
Collection AND Enforcement	1	2	1	2	1	1	1	1	2	2	1	0	0
Enforcement	0	3	1	10	4	3	3	2	1	0	0	0	0
Pre-Ref. pending Resolution	2	7	3	15	8	7	4	3	5	9	5	6	1
Total # of Escalated Accounts	34	35	51	55	45	49	44	54	63	73	68	62	66
Added since last report	5	6	21	6	1	11	0	14	12	18	0	0	22
Withdrawn w/o full resolution												3	4
Resolved since last report	5	4	5	1	11	7	5	4	3	8	5	3	14

Benevolence Fund - 2/18/19 (unchanged)

Dedicated Advertising Revenue through 9/30/17	1,930
Dedicated Adv Revenue since 8/31/17 (showing deposit date):	
10/13/17-Captain Ron's	50
11/16/17-Captain Ron's	50
11/16/17-Small Business Saturday	50
12/18/17-Captain Ron's (December)	50
1/20/18-Captain Ron's (January)	50
1/19/18-Anderson Team (Jan, Feb, Mar)	300
2/27/18-Captain Ron's (February)	50
2/27/18-Linda Green (February, March)	40
3/30/18-Park Glen Pools (March)	50
4/9/18-Captain Ron's (April)	50
4/30/18-Linda Green (April)	20
5/21/18-Captain Ron's (May)	50
5/21/18-Anderson Team (Apr, May, Jun)	300
5/21/18-Linda Green (May)	20
9/10/18-Anderson Team (Jul, Aug, Sep)	300
 Total Revenue	 3,360
 Disbursements:	
7/29/17-Stump Removal and Mulch for a PG owner in need; was accompanied by volunteer work	412
2/19/18-Park Glen homeowner with a special needs child	500
4/18/18-Park Glen homeowner with significant medical expense for a child	500
 Total Disbursements	 1,412
 Available Now (Total Revenue minus Total Disbursements)	 1,948

I move to appoint Suzanne Lebet to be Hospitality Chairperson and authorize the expenditure of up to \$1,000 in presentation/gift items for new homeowners, to cost no more than \$5.00 per homeowner.

Hospitality Options



Welcome Gift Packaging Idea



\$1.52 each



\$2.22 each

43¢ each
1.2 oz.
(8-10 cups)



Maxwell House Medium Blend Shy Coffee for OCS, 1.25 oz. pack, Pack of 42 by MAXWELL HOUSE

★★★★☆ 4 customer reviews



67¢ each
1.25 oz.
(6 cups)

Price: **\$27.90** (\$0.53 / Ounce) ~~\$29.37~~ \$1.47 (5%)

Pay ~~\$29.37~~ \$0.00 after using available Discover Cashback Bonus®.

In Stock. Ships from and sold by Amazon.com.

2 Sizes: Caffeinated

Caffeinated	Decaf
\$29.37 Prime (\$0.56 / Ounce)	from 3 sellers

- Subscribe & Save** 5% 15%
 - \$27.90** (\$0.53 / Ounce) Unlock 15% by adding this product and 4 more to your next delivery. [Learn more](#)
 - One-time Purchase**
\$29.37 (\$0.56 / Ounce) **prime**

Maxwell House Ground Coffee, 2 oz. Single Serve Bags (Pack of 192) by MAXWELL HOUSE

★★★★☆ 351 customer reviews | 18 answered questions



71¢ each
2 oz.
(9-10 cups)

Price: **\$129.20** (\$0.34 / Ounce) ~~\$136.00~~ \$6.80 (5%)

Pay ~~\$136.00~~ \$51.87 after using available Discover Cashba

In Stock. Ships from and sold by Amazon.com.

9 Flavors: Ground Coffee

French Roast	Ground Coffee	Original
Select in 1.2 Ounce (Pack	\$136.00 Prime (\$0.35 / Ounce)	Select in 2 Ounce (Pack

18 Sizes: 2 Ounce (Pack of 192)

1.2 Ounce (Pack of 42)	2 Ounce (Pack of 192)	14 Ounce (Pack of 4)
Select in French Roast	\$136.00 Prime (\$0.35 / Ounce)	\$43.67 Prime (\$0.78 / Ounce)

Colonial Coffee, 100% Colombian, Medium Roast Ground Coffee, 2.5 OZ Fraction Packs, 100 COUNT box, Bulk

Bags by COLONIAL COFFEE

★★★★☆ 28 customer reviews | 5 answered questions



85¢ each
2.5 oz.
(10-12 cups)

Price: ~~\$80.74~~ ~~\$84.99~~ \$42.25 (5%)

Pay ~~\$84.99~~ \$0.86 after using available Discover Cashback

In Stock. Sold by Born Dia Brands and Fulfilled by Amazon

5 Flavors: 100% COLOMBIAN

100% COLOMBIAN \$84.99 ✓Prime	COLOMBIAN DECAF \$84.99 ✓Prime	EUROPEAN DARK ROAST \$84.99 ✓Prime
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2 Sizes: 100 COUNT

32 COUNT \$34.49 ✓Prime	100 COUNT \$84.99 ✓Prime
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Maxwell House Café Roast Coffee, 2.5 oz. pack, Pack of 152 by MAXWELL HOUSE

★★★★☆ 351 customer reviews | 18 answered questions



92¢ each
2.5 oz.
(10-12 cups)

Price: ~~\$140.46~~ (\$0.37 / Ounce) ✓prime

Pay ~~\$140.46~~ \$56.33 after using available Discover Cashback

FREE Delivery by Thursday

if you order within 17 hrs 37 mins, or

Get it **Wednesday** if you order within 15 hrs 37 mins shipping at checkout. [Details](#)

Only 1 left in stock (more on the way). sold by Amazon.com. Gift-wrap available.

9 Flavors: Original

French Roast Select in 1.2 Ounce (Pack of 42) Special	Ground Coffee Select in 14 Ounce (Pack of 192) Ground Coffee	Original \$140.46 ✓Prime (\$0.37 / Ounce)
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18 Sizes: 2.5 Ounce (Pack of 152)

1.2 Ounce (Pack of 42) Select in Special	2 Ounce (Pack of 192) Select in Ground Coffee	2.5 Ounce (Pack of 152) \$140.46 ✓Prime (\$0.37 / Ounce)
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About the product

- Pack of 152



K-Cups
30¢ each





K-Cups
56¢ each

