

Park Glen Neighborhood Association

Minutes of March 18, 2019 Board Meeting

Approved at
the 4/15/19
Board Meeting

Roll Call - Russell called the meeting to order at 7:00 p.m.

The following Board members were present: Russell Zwerg, Stephen Whiteland, Kelly Wingo, Kristy Shallcross, Tom Kaul, and Kenneth Anderson.

Consideration of February 18, 2019 Board Meeting Minutes - **Tom moved to accept the minutes as written.** Kenneth seconded. None opposed. Motion passed.

Announcement of Board Actions since Last Meeting - None.

President's Report

- Phase III Sidewalk and Tree Root Mitigation Project - Russell believes that approximately 70% of the Project is finished. Homeowners should contact Daniel Guido who is managing the Project with any questions.
- Draft of 2019 Scholarship Program (to be voted on at April meeting) - Russell reviewed the 2019 Scholarship Program and passed out information for all to review. The program this year does have some differences from past years and Russell reviewed those as well.

Vice-President's Report

- Playground Renovations - Stephen discussed the renovations about to take place for certain playgrounds. The City is asking us for input with regard to the style of playground. He received many emails from homeowners with their opinions. A decision has been made to go with neutral colors rather than primary colors. Stephen's greatest concern currently is prospective covered areas for shade and he will continue to discuss covered areas with the City as he moves forward. He would like to propose that we soon advise the City of what playground option we prefer.

Other Board Member Reports/Comments - None.

Community Manager's Report - NMI reported on the following:

- Neighborhood Updates/Status Report
- Monthly Financial Report-February

Treasurer's Report - Russell reviewed the following for Everyone

- Accounts Receivable Reports and Reports on Properties Referred to Attorney for Collections and Enforcement of Deed Restriction Violations
- Report on Benevolence Fund

Events / Activities

- Plans for Eggstravaganza-April 13 (10a-1p) - Kristy reported many things are already in place. The Methodist men's group will have some food beverages for sale, a total of 4 bounce houses will be provided which includes one for toddlers, there will be face painting, but we need more volunteers for additional activities. The entertainment being provided thus far are as

follows: Stomp Music School will be performing, and she is working on others to perform; Easter Bunny photos will be taken; and there will be a balloon artist. Information regarding the event will be posted on our website. An off-duty police officer will also be at the event.

- PID6 Community Garage Sales-Scheduled for April 26-28
- Plans for Shredding Event-Schedule for May 4, between 9a.m.-11a.m.

Business and Motions

- **Kenneth moved to grant the homeowner's (Acct. No. 131121341) appeal of the ACC's decision to deny a request for a patio cover.** Tom seconded. None opposed. Motion passed.
- **Russell moved to allocate up to \$1,000 for a Park Glen parade and to add bounce houses/inflatables to the PID6 Independence Day Celebration on June 29, 2019.** Kelly seconded. None opposed. Motion passed.
- **Russell moved to allocate up to \$500 each for three pool/movie nights over the summer of 2019, tentatively: 6/8 (with 6/15 as an alternate); 7/13 (with 7/27 as an alternate); and 8/10 (with 8/17 as an alternate).** Tom seconded. None opposed. Motion passed.
- **Kristy moved to give plaques to honor the Longhorn Activity Center and the Alliance United Methodist Church for their community participation in an amount not to exceed \$200 for the two plaques combined.** Kenneth seconded. None opposed. Motion passed.
- Proposal for Recommendation to the City Regarding Playground Renovations - After receiving input from Park Glen residents, **Stephen moved to advise the City to replace Arcadia 2 with design 2, Arcadia 5 with design 1, and Arcadia 6 with design 3.** Kenneth seconded. None opposed. Motion passed. Include discussion above after this motion to give homeowners background on it.
- Proposal for New Primary Law Firm - **Russell moved that Russell Zwerg be authorized to discuss terms with and then contract with Riddle & Williams, P.C. to be the Association's primary legal counsel, providing advice and handling referrals for collection and enforcement.** Kelly seconded. None opposed. Motion passed.
- Any Other Business & Motions - Discussion was had about a flagpole that also displays a political sign. **Russell moved to state the sense of the Board that the display of signs, banners, flags, or other visible displays for political advertising and/or the promotion of political candidates and issues is allowed only from the 90th day before a relevant election through the 10th day after that election, as allowed by Texas Law.** Kenneth seconded. None opposed. Motion passed.

Code Compliance Officer Kenneth Mendez addressed several citation issues and offered information on how to avoid being out of compliance. In addition, he left handout information for those in attendance. He advised that there are HOA rules and there are Code Compliance rules. Code Compliance also works periodically with Officer Simpson. He is going to make every effort to attend future Board meetings. Thank you, Officer Mendez.

Member Comments - None.

Adjourn - Meeting adjourned at 8:58 p.m. Next Board Meeting is scheduled for April 15, 2019.



The City of Fort Worth is working on replacing three of the playgrounds in Arcadia Park (Arcadia #2, #5, and #6) and has asked the Park Glen Neighborhood Association for input on equipment, style, and other elements. To start the planning process, they have given us three equipment options for the three playgrounds. We would love to get your input on which you think would be best for each location plus any other suggestions you might have.

Please e-mail your thoughts, suggestions, and comments to PGNA Vice President Stephen Whiteland (PGNAStephen@gmail.com) by March 13. At the March 18 board meeting, we plan to discuss and make a motion on recommendations to help the city get started on their planning.

Current Arcadia Park #2

West end of Ash River Road

1 tall climbing unit with spiral slide, tube slide, viewing port, overhead hand grip on a track

1 short climbing unit with crawling tubes, straight slide, tic-tac-toe

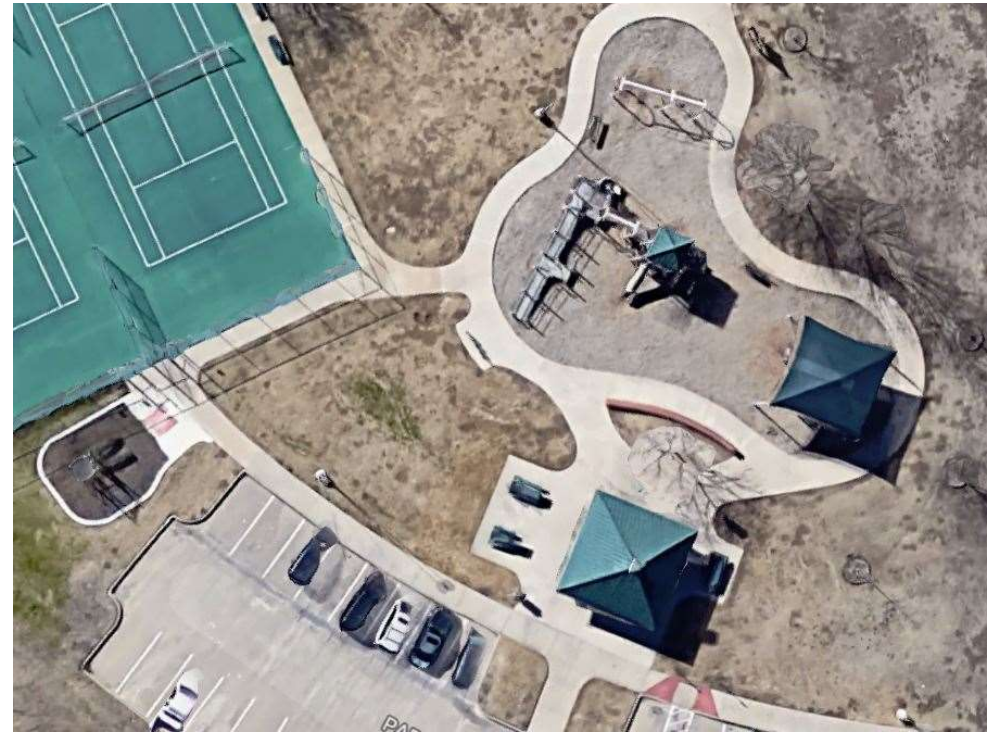
4-swing unit

Pavilion with 2 picnic tables

3 uncovered picnic tables

2 benches

Color scheme: Green roofs, white poles, beige slides and tubes



Current Arcadia Park #5 (Windridge Park)

at Lake Mead and Quachita Crossover

Color scheme: wood roofs, white metal poles, reddish purple on rails and platforms, beige slides and viewing port, wood arcing climber, green benches & picnic tables

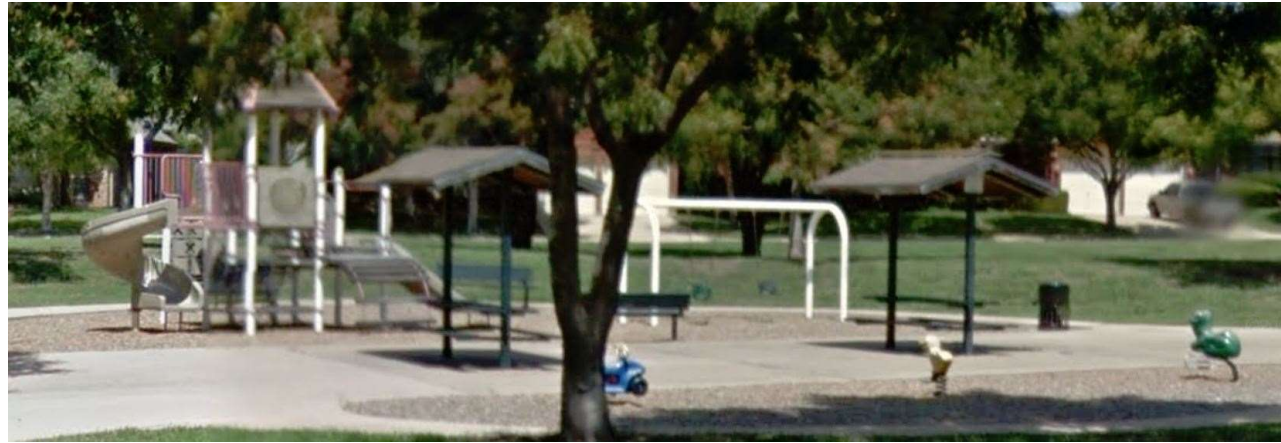
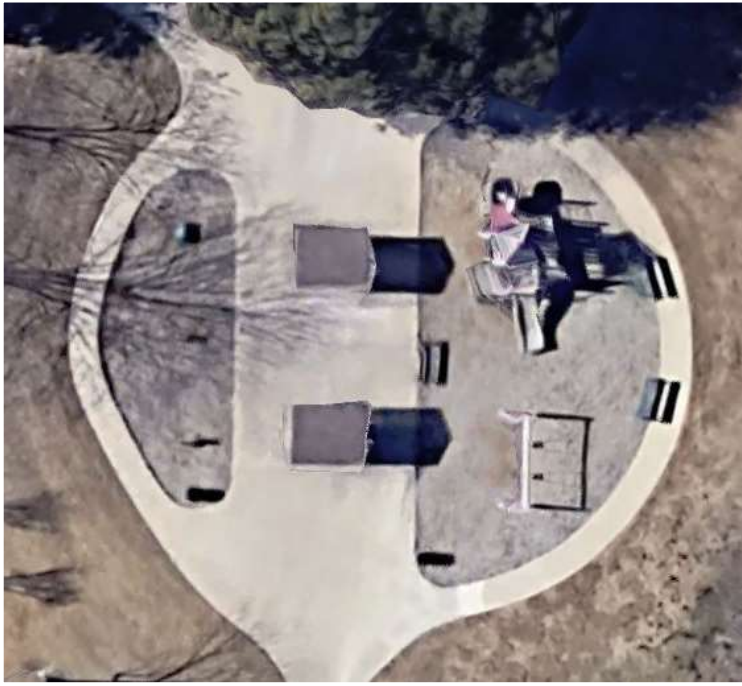
1 large climbing unit with straight slide, spiral slide, tic-tac-toe, viewing port, and arcing climber

2-swing unit

3 springy horses

2 covered picnic tables

3 benches



Current Arcadia Park #6

7783 Park Trails (not really in Park Glen)

Color scheme: green roof on pavilion, white paint on metal poles, reddish-purple on rails and platforms, beige slides.

2 hanging porch swing style swing (more for adults, I think)

Low climbing unit with wide straight slide

Tall climbing unit with spiral slide

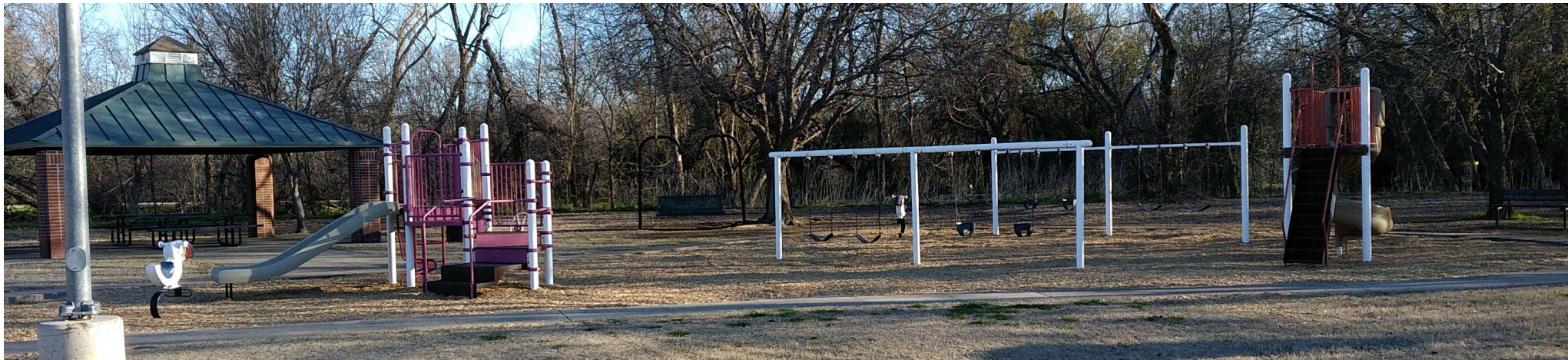
Pavilion with 2 picnic tables

2 funnel ball units

2 4-swing units

2 springy horses

2 benches



PLAYGROUND OPTION #1



PLAYGROUND OPTION #1



PLAYGROUND OPTION #1



PLAYGROUND OPTION #2



PLAYGROUND OPTION #2



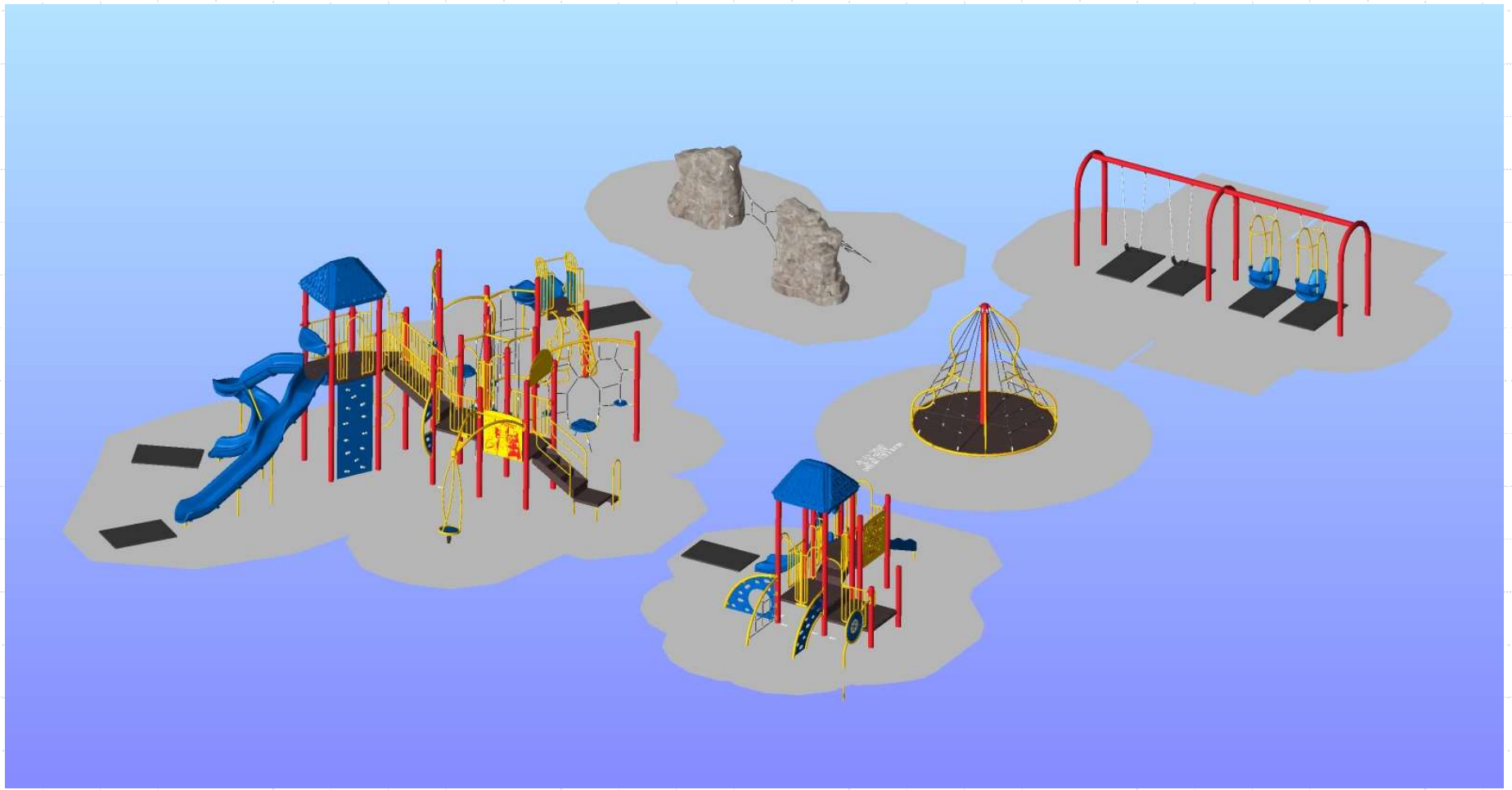
PLAYGROUND OPTION #2



PLAYGROUND OPTION #3



PLAYGROUND OPTION #3



PLAYGROUND OPTION #3



COLOR SELECTION



PRIMARY COLORS

NATURAL COLORS



Park Glen Neighborhood Association

Management Report March 2019

ACC APPLICATIONS (2-15-19 through 3-15-19):

**Management is continuing to work with the Architectural Committee in streamlining the process for Property Modification Applications.

16 ACC applications have been received from owners since the February Board Meeting.

- 4 applications were approved for:
 - Outside Camera
 - Fence Replacement
 - Pool Installation
 - Patio Cover

- 1 application was denied
 - Patio Cover

- 11 applications are still pending and no decision has been made

COMPLIANCE SUMMARY:

249 Open Violations:

- 7 Architectural
- 6 Basketball Hoops on Curb
- 17 Fence Repair Needed
- 17 Holiday Lighting/Decorations
- 2 Repaint Trim
- 2 Garage Door Paint/Dents
- 9 Bulk items at curb
- 6 Unauthorized Signs (commercial business signs)
- 11 Storage
- 28 Landscaping (mow, weeds in beds, trim shrubs, trees, tree stumps, sod needed)
- 7 Unsightly Appearance
- 120 Trash Cans
- 1 Inoperable vehicle
- 2 RVs
- 4 Trailers

92 Monitored Violations:

- 7 Architectural

Park Glen Neighborhood Association

Management Report March 2019

- 1 Basketball Goal
- 6 Fence Repair
- 2 Repaint trim/door/shutters
- 2 Garage Door repair/paint
- 3 unsightly appearance
- 2 storage
- 60 landscaping (majority sod & tree stumps)
- 10 trash cans (left on monitor due to comments)
- 1 trailer

242 Violations were closed.

ACCOUNTING:

Please refer to attached preliminary financial reports.

Community Funds:

As of 2/28/198, the following Association fund balances are outlined below:

\$154,468.24 in Community Association Bank (Mutual of Omaha) Operating
\$ 86,804.39 in Community Association Bank (Mutual of Omaha) Money Market
\$151,176.29 in Texas Capital Bank Operating
\$248,308.42 in Alliance Bank 14 month CD
\$ 124,711.00 in ICS Operating Money Market
\$ 25.04 in AAB Reserve Money Market

Collections:

As of 3/12/19, below is a summary of legal and non-legal collections. Please refer to attached report from Association attorney.

Legal:

5 Combo – Collections/Deed Restrictions/Pre-Litigation
19 Judicial Foreclosures
7 Collection Pre-Litigation
2 Active Payment Plans (1 Paid in Full)
3 Active Post Judgments
3 Bankruptcies

Non-Legal:

2 Payment Plans

Park Glen Neighborhood Association

Management Report March 2019

Administrative

Following are some of the homeowner contacts since the prior Board Meeting. This is not meant to be a complete accounting of homeowner contact but a representation of the main topics.

- 5 Late fees/interest waiver inquiries
- 18 responses to homeowner inquiries regarding violation notices.
- 2 payment plan requests.
- 3 relaying of homeowner concerns to NPO Derrick Simpson
- 18 Emails received from Park Glen Website (information requested)
- 22 ARC questions

Park Glen Neighborhood Association, Inc.
Balance Sheet
2/28/2019

| | Operating | Reserves | Total |
|---|----------------------------|----------------------------|----------------------------|
| Assets | | | |
| <u>Current Assets</u> | | | |
| 1000 - CAB Operating Checking *4480 | \$154,468.24 | | \$154,468.24 |
| 1001 - CAB Operating Money Mkt *9421 | \$86,804.39 | | \$86,804.39 |
| 1002 - TCB Reserve Money Mkt *2228 | | \$151,176.29 | \$151,176.29 |
| 1003 - Alliance 14 mo. Reserve CD *6016 8/13/19 | | \$248,308.42 | \$248,308.42 |
| 1004 - ICS Reserve MM Alliance *845 | | \$124,711.00 | \$124,711.00 |
| 1100 - AAB Reserve Money Mkt *2358 | | \$25.04 | \$25.04 |
| 1600 - Accounts Receivable | \$151,561.46 | | \$151,561.46 |
| 1605 - Allowance for Doubtful Accts | (\$111,790.81) | | (\$111,790.81) |
| <u>Total Current Assets</u> | <u>\$281,043.28</u> | <u>\$524,220.75</u> | <u>\$805,264.03</u> |
| Assets Total | \$281,043.28 | \$524,220.75 | \$805,264.03 |
| Liabilities & Equity | | | |
| <u>Current Liabilities</u> | | | |
| 2003 - Due to Mgmt. Co.--Trf Fees | \$360.00 | | \$360.00 |
| 2003-99 - Due to NMI--Collect Ltr/Pmt Plans/Admin | \$8,350.00 | | \$8,350.00 |
| 2050 - Prepaid Owners Assessments | \$10,869.03 | | \$10,869.03 |
| <u>Total Current Liabilities</u> | <u>\$19,579.03</u> | | <u>\$19,579.03</u> |
| <u>Reserves</u> | | | |
| 3300 - General Reserves | | \$573,164.08 | \$573,164.08 |
| <u>Total Reserves</u> | | <u>\$573,164.08</u> | <u>\$573,164.08</u> |
| Retained Earnings | \$84,137.69 | \$2.00 | \$84,139.69 |
| Net Income | \$177,326.56 | (\$48,945.33) | \$128,381.23 |
| Liabilities and Equity Total | \$281,043.28 | \$524,220.75 | \$805,264.03 |

Park Glen Neighborhood Association, Inc.
Budget Comparison Report - Operating
2/1/2019 - 2/28/2019

| | 2/1/2019 - 2/28/2019 | | | 10/1/2018 - 2/28/2019 | | | Annual Budget |
|---|----------------------|-------------------|-------------------|-----------------------|---------------------|---------------------|---------------------|
| | Actual | Budget | Variance | Actual | Budget | Variance | |
| Income | | | | | | | |
| <u>Homeowner-Related Income</u> | | | | | | | |
| 4100 - Assessments | \$0.00 | \$0.00 | \$0.00 | \$218,922.00 | \$218,922.00 | \$0.00 | \$218,922.00 |
| 4200 - Late Fee | \$0.00 | \$0.00 | \$0.00 | \$25.00 | \$0.00 | \$25.00 | \$0.00 |
| 4550 - Interest on Assessments (Delinquent) | \$309.95 | \$300.00 | \$9.95 | \$2,302.10 | \$3,000.00 | (\$697.90) | \$3,800.00 |
| Total Homeowner-Related Income | \$309.95 | \$300.00 | \$9.95 | \$221,249.10 | \$221,922.00 | (\$672.90) | \$222,722.00 |
| <u>Other Income</u> | | | | | | | |
| 4500 - Interest Income | \$32.93 | \$500.00 | (\$467.07) | \$213.36 | \$2,500.00 | (\$2,286.64) | \$6,000.00 |
| 4603 - Social Event Income | \$0.00 | \$0.00 | \$0.00 | \$24,350.00 | \$23,000.00 | \$1,350.00 | \$24,000.00 |
| 4900 - Insurance Settlements (also see 5257) | \$0.00 | \$0.00 | \$0.00 | \$2,861.00 | \$0.00 | \$2,861.00 | \$0.00 |
| Total Other Income | \$32.93 | \$500.00 | (\$467.07) | \$27,424.36 | \$25,500.00 | \$1,924.36 | \$30,000.00 |
| Total Income | \$342.88 | \$800.00 | (\$457.12) | \$248,673.46 | \$247,422.00 | \$1,251.46 | \$252,722.00 |
| Expense | | | | | | | |
| <u>General & Administrative</u> | | | | | | | |
| 5104 - Administrative | \$0.00 | \$100.00 | \$100.00 | \$5,587.97 | \$500.00 | (\$5,087.97) | \$1,216.00 |
| 5105 - Postage | \$0.00 | \$100.00 | \$100.00 | \$500.67 | \$500.00 | (\$0.67) | \$4,208.00 |
| 5107 - Social Committee/Community Events | \$40.00 | \$500.00 | \$460.00 | \$13,019.08 | \$14,400.00 | \$1,380.92 | \$22,600.00 |
| 5107-02 - Community Programs | \$0.00 | \$50.00 | \$50.00 | \$709.46 | \$900.00 | \$190.54 | \$1,800.00 |
| 5112 - Committee Expense | \$0.00 | \$25.00 | \$25.00 | \$247.40 | \$400.00 | \$152.60 | \$575.00 |
| 5113 - Professional Management | \$6,675.00 | \$6,675.00 | \$0.00 | \$33,375.00 | \$33,375.00 | \$0.00 | \$81,168.00 |
| 5114 - Storage | \$124.00 | \$132.00 | \$8.00 | \$860.00 | \$660.00 | (\$200.00) | \$1,584.00 |
| 5115 - Website/Portal | \$0.00 | \$6.00 | \$6.00 | \$29.75 | \$30.00 | \$0.25 | \$72.00 |
| 5116 - Association Meetings | \$200.00 | \$80.00 | (\$120.00) | \$200.00 | \$320.00 | \$120.00 | \$960.00 |
| 5117 - Licenses, Permits & Fees | \$0.00 | \$15.00 | \$15.00 | \$50.26 | \$75.00 | \$24.74 | \$180.00 |
| 5118 - Hospitality | \$0.00 | \$100.00 | \$100.00 | \$0.00 | \$2,400.00 | \$2,400.00 | \$3,000.00 |
| 5120 - Copies | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$1,000.00 |
| 5176 - Legal Fees | \$0.00 | \$600.00 | \$600.00 | \$960.00 | \$3,000.00 | \$2,040.00 | \$7,200.00 |
| 5180 - Other Professional | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$6,000.00 |
| 5181 - Audit & Accounting | \$0.00 | \$0.00 | \$0.00 | \$425.00 | \$2,400.00 | \$1,975.00 | \$2,400.00 |
| 5184 - Scholarships/Charity | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$12,500.00 |
| 5190 - Bad Debt Expense | \$0.00 | \$500.00 | \$500.00 | \$0.00 | \$1,500.00 | \$1,500.00 | \$5,000.00 |
| Total General & Administrative | \$7,039.00 | \$8,883.00 | \$1,844.00 | \$55,964.59 | \$60,460.00 | \$4,495.41 | \$151,463.00 |
| <u>Infrastructure & Maintenance</u> | | | | | | | |
| 5470 - Community Maintenance & Repairs | \$0.00 | \$1,800.00 | \$1,800.00 | \$91.31 | \$9,000.00 | \$8,908.69 | \$21,600.00 |
| Total Infrastructure & Maintenance | \$0.00 | \$1,800.00 | \$1,800.00 | \$91.31 | \$9,000.00 | \$8,908.69 | \$21,600.00 |
| <u>Insurance</u> | | | | | | | |
| 5250-01 - Insurance | \$0.00 | \$0.00 | \$0.00 | \$8,456.00 | \$8,400.00 | (\$56.00) | \$17,400.00 |
| 5257 - Insurance Deductible/Claim (see also 4900) | \$0.00 | \$0.00 | \$0.00 | \$4,150.00 | \$0.00 | (\$4,150.00) | \$0.00 |
| Total Insurance | \$0.00 | \$0.00 | \$0.00 | \$12,606.00 | \$8,400.00 | (\$4,206.00) | \$17,400.00 |
| <u>Other Expense</u> | | | | | | | |
| 6000 - Reserve Contribution | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$62,259.00 |
| Total Other Expense | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$62,259.00 |

Park Glen Neighborhood Association, Inc.
Budget Comparison Report - Operating
2/1/2019 - 2/28/2019

| | 2/1/2019 - 2/28/2019 | | | 10/1/2018 - 2/28/2019 | | | Annual Budget |
|-----------------------------|----------------------|---------------|-----------------|-----------------------|---------------|-----------------|--------------------------|
| | Actual | Budget | Variance | Actual | Budget | Variance | |
| <u>Taxes</u> | | | | | | | |
| 5202 - Corporate Income Tax | \$0.00 | \$0.00 | \$0.00 | \$2,685.00 | \$0.00 | (\$2,685.00) | \$0.00 |
| Total Taxes | \$0.00 | \$0.00 | \$0.00 | \$2,685.00 | \$0.00 | (\$2,685.00) | \$0.00 |
| Total Expense | \$7,039.00 | \$10,683.00 | \$3,644.00 | \$71,346.90 | \$77,860.00 | \$6,513.10 | \$252,722.00 |
| Operating Net Income | (\$6,696.12) | (\$9,883.00) | \$3,186.88 | \$177,326.56 | \$169,562.00 | \$7,764.56 | \$0.00 |
| Net Income | (\$6,696.12) | (\$9,883.00) | \$3,186.88 | \$177,326.56 | \$169,562.00 | \$7,764.56 | \$0.00 |

Park Glen Neighborhood Association, Inc.
Budget Comparison Report - Reserves
2/1/2019 - 2/28/2019

| | 2/1/2019 - 2/28/2019 | | | 10/1/2018 - 2/28/2019 | | | |
|---|----------------------|--------|----------|-----------------------|--------|---------------|---------------|
| | Actual | Budget | Variance | Actual | Budget | Variance | Annual Budget |
| Income | | | | | | | |
| <u>Other Income</u> | | | | | | | |
| 4500 - Interest Income | \$645.09 | \$0.00 | \$645.09 | \$3,148.84 | \$0.00 | \$3,148.84 | \$0.00 |
| <u>Total Other Income</u> | \$645.09 | \$0.00 | \$645.09 | \$3,148.84 | \$0.00 | \$3,148.84 | \$0.00 |
| Total Income | \$645.09 | \$0.00 | \$645.09 | \$3,148.84 | \$0.00 | \$3,148.84 | \$0.00 |
| Expense | | | | | | | |
| <u>Infrastructure & Maintenance</u> | | | | | | | |
| 5478 - Sidewalk Repair & Root Mitigation | \$0.00 | \$0.00 | \$0.00 | \$52,094.17 | \$0.00 | (\$52,094.17) | \$0.00 |
| <u>Total Infrastructure & Maintenance</u> | \$0.00 | \$0.00 | \$0.00 | \$52,094.17 | \$0.00 | (\$52,094.17) | \$0.00 |
| Total Expense | \$0.00 | \$0.00 | \$0.00 | \$52,094.17 | \$0.00 | (\$52,094.17) | \$0.00 |
| Operating Net Income | \$645.09 | \$0.00 | \$645.09 | (\$48,945.33) | \$0.00 | (\$48,945.33) | \$0.00 |
| Net Income | \$645.09 | \$0.00 | \$645.09 | (\$48,945.33) | \$0.00 | (\$48,945.33) | \$0.00 |

| Accounts Receivable Recap | 10/10/16 | 12/12/16 | 2/20/17 | 3/20/17 | 5/15/17 | 8/22/17 | 10/16/17 | 12/4/17 | 2/19/18 | 3/19/18 | 5/19/18 | 8/20/18 | 10/15/18 | 12/3/18 | 2/18/19 | 3/15/19 | Change | vs. last yr |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|-------------|
| Number of Accounts owing \$2,000 or more | 23 | 22 | 22 | 22 | 23 | 21 | 27 | 22 | 21 | 22 | 21 | 18 | 19 | 21 | 28 | 26 | -2 | 4 |
| Accounts owing between \$1,000 and \$1,999 | 60 | 58 | 59 | 54 | 52 | 50 | 45 | 43 | 40 | 35 | 32 | 29 | 28 | 28 | 13 | 11 | -2 | -24 |
| Accounts owing between \$500 and \$999 | 35 | 44 | 45 | 37 | 39 | 30 | 35 | 35 | 34 | 31 | 33 | 27 | 24 | 27 | 26 | 25 | -1 | -6 |
| Accounts owing over \$119 to \$499. Most of these now owe for this year plus some or all from last year) | 118 | 86 | 56 | 52 | 37 | 22 | 55 | 41 | 39 | 35 | 26 | 24 | 76 | 61 | 43 | 38 | -5 | 3 |
| Accts owing between \$66 and \$120. Most of these were current before the last assessment | 786 | 183 | 92 | 74 | 44 | 37 | 423 | 217 | 94 | 74 | 62 | 58 | 0 | 434 | 103 | 89 | -14 | 15 |
| Accounts owing less than \$66. Most of these paid their latest assessment but have some small old items or new late fees (e.g. they paid their latest assessment after late fees were billed) | 26 | 159 | 61 | 51 | 41 | 24 | 12 | 47 | 11 | 12 | 9 | 8 | 11 | 175 | 134 | 124 | -10 | 112 |
| Total # of Past Due Accts: | 1,048 | 552 | 335 | 290 | 236 | 184 | 597 | 405 | 239 | 209 | 183 | 164 | 158 | 746 | 347 | 313 | -34 | 104 |
| % of 3,318 Homeowners: | 31.6% | 16.6% | 10.1% | 8.7% | 7.1% | 5.5% | 18.0% | 12.2% | 7.2% | 6.3% | 5.5% | 4.9% | 4.7% | 22.5% | 10.5% | 9.4% | | |
| Total Past Due \$ Owed: | \$248,730 | \$210,093 | \$205,301 | \$189,821 | \$184,070 | \$167,036 | \$199,027 | \$177,084 | \$167,542 | \$157,253 | \$157,298 | \$142,996 | \$141,638 | \$176,222 | \$163,364 | \$154,363 | -\$9,001 | -\$2,890 |

Accounts Receivable Monthly Tracking

| 2015 Bill Date Mid- Sep, Due Date 11/1 | Total # of Past Due Accts: | % of 3,318 Home- owners | Total Past Due \$ Owed | 2016 Bill Date Late Aug, Due Date 10/1 | Total # of Past Due Accts: | % of 3,318 Home- owners | Total Past Due \$ Owed | 2017 Bill Date Late Aug, Due Date 10/1 | Total # of Past Due Accts: | % of 3,317 Home- owners | Total Past Due \$ Owed | 2018 Bill Date Early Sep, Due Date 11/1 | Total # of Past Due Accts | % of 3,317 Home- owners | Total Past Due \$ Owed |
|---|-------------------------------------|----------------------------------|---------------------------------|---|-------------------------------------|----------------------------------|---------------------------------|---|-------------------------------------|----------------------------------|---------------------------------|--|------------------------------------|----------------------------------|---------------------------------|
| 11/20/15 | 910 | 27.4% | 246,947 | 10/10/16 | 1048 | 31.6% | 248,730 | 10/16/17 | 597 | 18.0% | 199,027 | 11/30/18 | 746 | 22.5% | 176,222 |
| 12/29/15 | 742 | 22.4% | 231,575 | 12/12/16 | 552 | 16.6% | 210,093 | 12/4/17 | 405 | 12.2% | 177,084 | 1/21/19 | 385 | 11.6% | 151,708 |
| 1/7/16 | 666 | 20.1% | 222,020 | 1/16/17 | 466 | 14.0% | 211,931 | 1/15/18 | 361 | 10.9% | 182,867 | 2/18/19 | 347 | 10.5% | 163,364 |
| 2/4/16 | 550 | 16.6% | 209,517 | 2/20/17 | 335 | 10.1% | 205,301 | 2/19/18 | 239 | 7.2% | 167,542 | 3/15/19 | 313 | 9.4% | 154,363 |
| 3/3/16 | 451 | 13.6% | 202,626 | 3/20/17 | 290 | 8.7% | 189,821 | 3/19/18 | 209 | 6.3% | 157,253 | | | | |
| 4/7/16 | 392 | 11.8% | 198,921 | 4/17/17 | 258 | 7.8% | 185,533 | 4/19/18 | 191 | 5.8% | 156,408 | | | | |
| 5/5/16 | 356 | 10.7% | 194,522 | 5/15/17 | 236 | 7.1% | 184,070 | 5/19/18 | 183 | 5.5% | 157,298 | | | | |
| 6/2/16 | 335 | 10.1% | 193,512 | 6/19/17 | 215 | 6.5% | 172,869 | 6/30/18 | 176 | 5.3% | 153,646 | | | | |
| 7/27/16 | 285 | 8.6% | 188,910 | 7/17/17 | 198 | 6.0% | 171,468 | 7/10/18 | 175 | 5.3% | 152,404 | | | | |
| 8/22/16 | 267 | 8.0% | 188,257 | 8/22/17 | 184 | 5.5% | 167,036 | 8/20/18 | 164 | 4.9% | 142,996 | | | | |
| 9/12/16 | 261 | 7.9% | 186,625 | 9/18/17 | 179 | 5.4% | 165,490 | 9/17/18 | 161 | 4.9% | 140,085 | | | | |

Benevolence Fund - 3/18/19

| | |
|--|-----------|
| Dedicated Advertising Revenue through 9/30/17 | 1,930 |
| Dedicated Adv Revenue since 8/31/17 (showing deposit date): | |
| 10/13/17-Captain Ron's | 50 |
| 11/16/17-Captain Ron's | 50 |
| 11/16/17-Small Business Saturday | 50 |
| 12/18/17-Captain Ron's (December) | 50 |
| 1/20/18-Captain Ron's (January) | 50 |
| 1/19/18-Anderson Team (Jan, Feb, Mar) | 300 |
| 2/27/18-Captain Ron's (February) | 50 |
| 2/27/18-Linda Green (February, March) | 40 |
| 3/30/18-Park Glen Pools (March) | 50 |
| 4/9/18-Captain Ron's (April) | 50 |
| 4/30/18-Linda Green (April) | 20 |
| 5/21/18-Captain Ron's (May) | 50 |
| 5/21/18-Anderson Team (Apr, May, Jun) | 300 |
| 5/21/18-Linda Green (May) | 20 |
| 9/10/18-Anderson Team (Jul, Aug, Sep) | 300 |
| 3/1/19-Primrose School of Parkwood Hill (Mar) | 150 |
| Total Revenue | 3,510 |
| Disbursements: | |
| 7/29/17-Stump Removal and Mulch for a PG owner in need; was accompanied by volunteer work | 412 |
| 2/19/18-Park Glen homeowner with a special needs child | 500 |
| 4/18/18-Park Glen homeowner with significant medical expense for a child | 500 |
| Total Disbursements | 1,412 |
| Available Now (Total Revenue minus Total Disbursements) | 2,098 |

Key Points from Code Compliance Officer Kenneth Mendez

- Officer Mendez is Park Glen's assigned Code Compliance Officer
- The best number to reach Code Compliance is 817-392-1234. This is the city's "hub" number that can be used to reach any department. Residents can also go to the website or download and use the "app." The app is easy; it tells about trash pickup, bulk schedule, etc.
- Park Glen's bulk trash day is the week of the 2nd Monday of each month.
 - The soonest that bulk trash can be set out is the evening of the Friday just before each 2nd Monday. Trash should be out by Monday morning because it could be picked up then.
 - Out of cycle (placed out anytime other than that one time each month) will be cited by Code Compliance and must be removed from the curb.
 - How much bulk trash can be set out? Roughly the size of a Volkswagen Bug (car). Excess beyond that will be cited by Code Compliance and must be removed from the curb.
 - Contaminated bulk – items that cannot be picked up from the curb. For example, the city will not pick up black trash bags, tires, or appliances.
- City Drop Off Stations - closest to Park Glen is at Business 287 and Bonds Ranch Road
 - free to residents
 - you can take many of the disallowed items that cannot be picked up from your curb
 - you can take excess trash and trash between bulk pickup dates
 - closest to Park Glen is at Business 287 and Bonds Ranch Road.
 - free mulch is also available for pickup by residents.
 - an animal shelter there.
 - free shredding (papers, documents) is always available there.
 - a donation truck for old bikes, TV's, etc.
- The city does not allow a business run in or out of a residence that changes the dynamic of the community. For example, AirBnB – residents cannot lease out a home, a part of a home, or a room for a period of less than 31 days; the city will issue a citation on the spot for that. Also, automotive businesses cannot be operated and automotive work cannot be done in the neighborhood.
- Code Rangers – volunteer program citizens take a class and get involved in monitoring the neighborhood and making it better.
- There are city rules and HOA rules. HOA rules can be more strict than city rules, but less strict HOA rules do not negate city rules.
- City employees do not monitor social networking like NextDoor and Facebook.
- Officer Mendez has been attacking junk vehicles in our neighborhood. He has authority over property from the sidewalk up, but he works closely with Neighborhood Police Officer Simpson on safety issues like cars blocking sidewalks or problem vehicles in the street. However, residents can report any issue to Code Compliance, and Officer Mendez will address it or refer it to the police.
- Officer Mendez was asked about trimming / maintenance of trees between the sidewalk and curb. He said that the city has a Forestry team that will address those kinds of safety / hazard issues. Residents can report "street tree" problems to code compliance, and he will forward it to Forestry. He has reported a few trees where it looks like a fire engine might have a problem getting through.
- Summer is coming up. High grass and weeds keep Officer Mendez busy. His process is faster than the HOA's. He will observe the problem and issue a citation to the owner and a renter; someone is going to be charged (approximately \$300) if the city has to mow it.
- Residents can sign their security cameras up with the police notification system to help catch crooks.